

# **Weblog Analysis Expert**

## **Standard print manual**

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# 1 1 Introduction

## 1.1 1.1 Welcome

This help manual documents Weblog Analysis Expert standard version. Please e-mail any questions you have to the following address:

[support@bluecygnet.com](mailto:support@bluecygnet.com)

We will try to respond to inquiries within two to three business days.

If you have any comments or suggestions, please e-mail them to:

[support@bluecygnet.com](mailto:support@bluecygnet.com)

For the latest information on Weblog Analysis Expert standard version and Bluecygnet Technologies, check out our home page:

<http://www.bluecygnet.com>

Thank you!

The Weblog Analysis Expert Product Team

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## 1.2 1.2 Html Help Tips

This topic provides some tips on [customizing the font size](#) and [printing help topics](#) using HTML Help.

### Customizing the Font Size

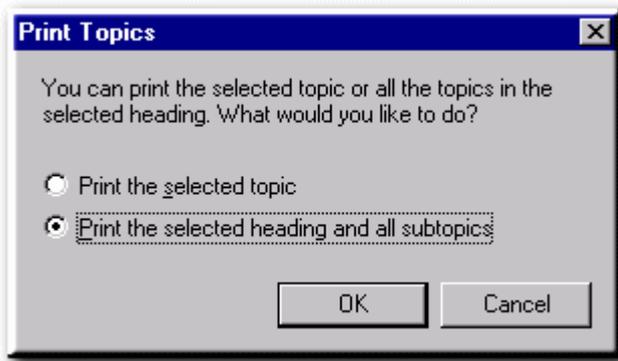
The font size used when viewing this documentation is directly related to the font size and settings used by Internet Explorer. This help documentation is designed to display content at a preset font size. However, you can override the font size by modifying the settings in Internet Explorer.

To customize the font size in Internet Explorer 4.0 and 5.0 (where Internet Explorer 4.0 instructions differ from 5.0, 4.0 items are shown in parenthesis):

- Open the Tools (View) menu and select Internet Options.
- Click on the Accessibility button.
- Click on the Ignore font sizes on Web pages option.
- Click OK twice to return to the main Internet Explorer window.
- Open the View menu and select Text Size (Fonts) and choose from among the available font sizes.

### Printing Help Topics

With HTML Help, an entire top-level book can be printed at once, allowing you to print the entire documentation with a few print commands. To print all of the topics contained in a book, right-click on the book you wish to print and select Print from the pop-up menu. Select the Print the selected heading and all subtopics option (see dialog below) and click on the OK button.



You also have the option of printing a single topic by selecting the appropriate option in the Print Topics dialog (above).

### 1.3 1.3 How To Print This Help File

We do not recommend to print this help file as the print capabilities of the Microsoft help viewer is rather scanty.

If you want a printed version of this help file, please download the online help in PDF format from our download page:

<http://www.bluecygnet.com/support/manuals.htm>

### 1.4 1.4 What is WebLog Analysis Expert

Analyze your Web site logs, Get comprehensive information about site statistics. Weblog Analysis Expert can provide you with easy-to-understand reports and statistics about visitors to your Web site. It will give you information about your site's visitors: activity statistics, file access statistics, paths through the site, information about referring pages, search engines, browsers, operating systems, errors, and more. Supports both IIS and Apache. With the simple, easy to access interface, you do not have to be a genius when using the program.

Weblog Analysis Expert requires Windows 95/98, ME, Windows NT 4.0, Windows 2000, or Windows XP.

For a list of new feature in Weblog Analysis Expert, see [New in Weblog Analysis Expert standard v1.10](#).

Weblog Analysis Expert is highly customizable and easy to use.

### 1.5 1.5 New in WebLog Analysis Expert 1.10

#### New Features

- \* Multi-languages support
- \* Excel CSV Report (full version support)

Please see History.txt in the Weblog Analysis Expert standard version program group for additional information on minor changes and bug fixes.

## 1.6 1.6 System Requirements

### Minimum System Requirements

486-based PC

64 MB RAM

Windows 95/98, ME, Windows NT 4.0, Windows 2000, or Windows XP

## 1.7 1.7 Product Announcements

If you would like to receive e-mail notification of new releases, send e-mail to:

[support@bluecygnet.com](mailto:support@bluecygnet.com)

with the following in the message subject and body:

subscribe wae-announce

Also, visit our web page:

<http://www.bluecygnet.com>

## 2 2 Getting Started

Enter topic text here.

### 2.1 2.1 Installation

The installation program for Weblog Analysis Expert standard version is contained in the self-extracting executable file available for download at <http://www.bluecygnet.com/download>. To begin the installation process, simply run the self-extracting executable file.

The Weblog Analysis Expert standard version installation process is comprised of several screens that allow you to modify the installation behavior of certain components of Weblog Analysis Expert standard version. To proceed from one screen to the next, click on the Next button. If you need to change any of your modifications before finishing the installation, you can click on the Back button.

The first step in the installation process is to read carefully through the Weblog Analysis Expert standard version License Agreement. If you agree to all the terms in the license agreement, then click on the Yes button to continue with the installation.

After accepting the Weblog Analysis Expert standard version License Agreement, you will be presented with the installation's information screen. Upon proceeding to the next screen, you will be asked to specify the directory in which you would like to install Weblog Analysis Expert standard version.

After selecting the desired directory for installation, proceed to the next screen.

You will then be presented with the opportunity to modify Weblog Analysis Expert standard version shortcut and icon locations (Start Menu, Desktop, Program Group). If you selected, you will then be asked if you would like to add Weblog Analysis Expert standard version icons and links to the the Start menu and Desktop.

## 2.2 2.2 Technical Support

Please send your questions or bug report to [support@bluecygnet.com](mailto:support@bluecygnet.com).

## 3 3 Using The Software

### 3.1 3.1 Getting To Know The Window

#### 3.1.1 3.1.1 The Toolbar



Button	Function
Add	Add log file to list
Remove	Remove log file from list
Analysis	Analysis your log file
Download	Download log file from internet
Help	Help document
Purchase	Purchase the software

### 3.2 3.2 Add Log Files

allowing you to choose log file(s) to add to the list. Simply locate the log file you want to add, click open, and it will be added to list. The log file can be in .log, or .txt format.

### 3.3 3.3 Remove Log Files

Removes the selected log file(s) from the list. Note that it does NOT delete the log file from your hard drive, but simply removes it from the list.

### 3.4 3.4 Analysis

Opens a window allowing you to enter Domain Name, Range of dates, and to choose your preferredOutput options. When you are finished setting your preferences simply click the "Analysis" button or click the "Cancel" button if you choose not to analyze the selected file. When software finishes analyzing the log file it automatically generates the Report files and opens them in your default web browser.

## 3.5 3.5 Download Log File From Internet

Weblog Analysis Expert standard version is capable of downloading log files directly from the Internet. You must be connected to the Internet for this feature to work. You can download from a FTP server or Web server.

Download from FTP server:

Site Address - Enter your remote server address. (Example: ftp.server.com)

FTP port - Enter the port number. The default port is 21.

User Name - Enter the name you use to log on to your server.

Password - Enter the password you use to log on to your server.

Local Path - Enter the directory where you want to download the file to, or click browse to locate the directory.

Remote Path - Enter the name of the file you want to download. (Example: access\_log)

Click the Download button.

Download From Web server:

Site Address - Enter the url to the log file. (Example: http://www.server.com/access\_log or http://www.server.com/access\_log)

User Name - Enter the name you use to log on to your server, default is empty.

Password - Enter the password you use to log on to your server, default is empty.

Local Path - Enter the directory you want to download the file to or click browse to locate the directory.

Click the Download button.

## 4 4 How To Purchase

Registration may be placed by one of the following methods:

1: Secure online credit card transaction

Please go to our Web site: <http://www.bluecygnet.com/purchase/index.htm> for more information.

2. You can go to <http://www.shareit.com> and enter the program ID number 163711 in the search window at the bottom left of the screen. We also accept orders via email at: [support@shareit.com](mailto:support@shareit.com)

3. Order by Phone

You may place credit card orders by calling +49-221-31088-20. US and Canadian customers may call toll-free 1-800-903-4152.

4. Order by FAX or Postal Mail

If you wish to order by FAX or Postal Mail, please complete and print out the order form and send it with your payment.

5. Purchase Order

If you are interested in payment by purchase order, please contact [support@shareit.com](mailto:support@shareit.com) for additional information.

**NOTE:**

Please include the product ID 165684 when you order by Phone, FAX or Postal Mail.

## 5 5 Frequently Asked Questions

Enter topic text here.

## 6 6 License Agreement

### **END-USER LICENSE AGREEMENT FOR THIS SOFTWARE**

Important - read carefully:

#### **IMPORTANT READ CAREFULLY:**

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## 8 8 Glossary

### **ASP**

Active Server Page: a file composed of HTML and commands written in Jscript or VBScript that can be addressed via a uniform resource locator (URL). Active Server Pages generate the UI portion of an HTML page in a Web application and call on special Automation objects (called Active Server Objects) for the business logic.

### **HTML**

Hypertext Markup Language: A tagged language for creating Web pages. Each HTML document consists of text and embedded tags that modify the attributes or layout of the text or introduce non-text element such as images or hypertext links.

### **XML**

Extensible Markup Language (XML) is a markup language for describing structured data. It is similar to HTML, except that the tags describe the structure of information rather than its display characteristics. XML documents provide a simple, text-based way to store information so that it is easily searched or edited.